

August 18, 2008

Gallatin City-County Health Department

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DRINKING WATER WARNING

Tier 1 Situation-Potential Acute Health Effects

Loss of Pressure and Water in the

Mystic Heights HOA Public Water Supply System

On August 16, 2008, the Mystic Heights HOA Public Water Supply System experienced a loss of water pressure in the distribution system. This situation may have led to the introduction of contaminants in the drinking water through back siphoning; these contaminants may include total coliform bacteria and fecal coliform bacteria.

What should I do?

- You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present.*Coliforms were found in more samples than allowed and this was a warning of potential problems.

What is being done?

Steps are being taken to immediately restore water pressure as quickly as possible. These steps include:

- 1. Disinfecting wells and water lines,
- 2. Flushing water lines,
- 3. Sampling for Total Coliform Bacteria,

We will inform you when tests show no bacteria. We anticipate resolving the problem within one week.

For more information, please contact <u>Eric Campbell at 586-7158</u>. General guidelines on ways to lessen the risk of infection by microbes and nitrates/nitrites are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being distributed to you by the Mystic Heights HOA.

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